



Welcome to Systemel's e-info service.

Manage all of your copier needs online.


General Information

Through our website, you can accomplish a number of equipment management tasks.

- View and pay invoices
- View service information
- View equipment information
- Place and track service calls
- View and enter meter information
- Place and track supply orders

Logging In

Easy access login:

1. From your browser, navigate to  www.systemloa.com and click E-info.
2. Enter your login information (or set up your account).



**CUSTOMER SERVICE
& SATISFACTION
SINCE 1981**



OUR SERVICE GUARANTEE





SYSTEL®



Login



LOG INTO YOUR ACCOUNT

User name



Password



LOG IN

New user? Sign up now. [Forgot password?](#)

Set up new account



MULTIFUNCTION
SYSTEMS

PRODUCTION
PRINT SYSTEMS

DOCUMENT
SOLUTIONS

MANAGED
PRINT SERVICES

STEP 1 - CONTACT INFORMATION

Register for a new account

Please enter your contact information below.

EMAIL: *

FIRST NAME: *

LAST NAME: *

PHONE NUMBER: *

STEP 2 - COMPANY IDENTIFICATION

Please enter your company number below, or you can enter your company name and address information.

I KNOW MY COMPANY NUMBER

I WANT TO SPECIFY MY COMPANY NAME AND ADDRESS

COMPANY NUMBER: *

STEP 3 - PASSWORD

Please enter a password that you would like to use to access this site.

NEW PASSWORD: *

CONFIRM PASSWORD: *

Location(s)

You can have multiple locations managed under one login.

Switch locations with ease to place service calls as well as view and order supplies for equipment for any registered location.



- Home
- Switch Location
- About Us
- Request Service
- Supply Orders
- Equipment/Item
- Pay Invoice
- Meter Reading
- Email Us
- Logout

SUPPLY ORDERS

SERVICE CALL

PAY INVOICE

METER READING

Change Password



Click to see location options



SERVICE CALLS ^

- 54 Pending
- Scheduled
- Dispatched
- On hold
- Cleared
- Invoiced
- 54 History

[New Service Call](#)

SUPPLY ORDERS ^

- 9 New items
- Picked items
- Shipped items (last 30 days)
- 1 Back ordered items
- Canceled items
- 102 Newly submitted orders
- Orders (last 30 days)
- 6 All orders

[New Supply Orders](#)

Tuesday
January
2

SEARCH ...

Find: Equipment/Item

ACCOUNT SETTINGS ^

- Payment methods
- 15 Users

EQUIPMENT/ITEM ^

- 6 On record
- 3 ON Contract
- 3 OFF Contract

ACCOUNT SUMMARY ^

Active	Status
\$25,024.00	Current balance
\$299.00	Credit limit

INVOICES ^

- Recent (last 30 days)
- 29 All invoices

[History](#)
[Aging](#)
[Pay All](#)

METERS ^ Report your meter reading

- Meters due
- 6 All meters

MOVES ^

MIF ^

[Click Here to Switch Location](#)

— SWITCH LOCATION —

LOGGED IN AS

NAME: test33 einfo

ADDRESS:

SEARCH EQUIPMENT (ALL LOCATIONS)

SEARCH:

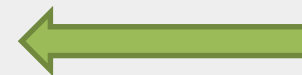
Search

Equipment number ▼

RESULTS:

QUICK LINKS:

SELECT DIFFERENT LOCATION



Select your location

Choose a location from the following list and you will be presented with data filtered by the selected location.

	Name	Address
--	------	---------



Change Password



- Home
- Switch Location
- About Us
- Request Service
- Supply Orders
- Equipment/Item
- Pay Invoice
- Meter Reading
- Email Us
- Logout

SUPPLY ORDERS

SERVICE CALL

PAY INVOICE

METER READING

SERVICE CALLS

55	Pending
---	Scheduled
---	Dispatched
---	On hold
---	Cleared
---	Invoiced
55	History

[New Service Call](#)

SUPPLY ORDERS

9	New items
---	Picked items
---	Shipped items (last 30 days)
1	Back ordered items
---	Canceled items
103	Newly submitted orders
---	Orders (last 30 days)
6	All orders

[New Supply Orders](#)

Wednesday
January
3

SEARCH

Find: Equipment/Item

EQUIPMENT/ITEM

6	On record
3	ON Contract
3	OFF Contract

ACCOUNT SUMMARY

Active	Status
\$25,024.00	Current balance
\$299.00	Credit limit

INVOICES

---	Recent (last 30 days)
29	All invoices

[History](#) [Aging](#) [Pay All](#)

METERS Report your meter reading

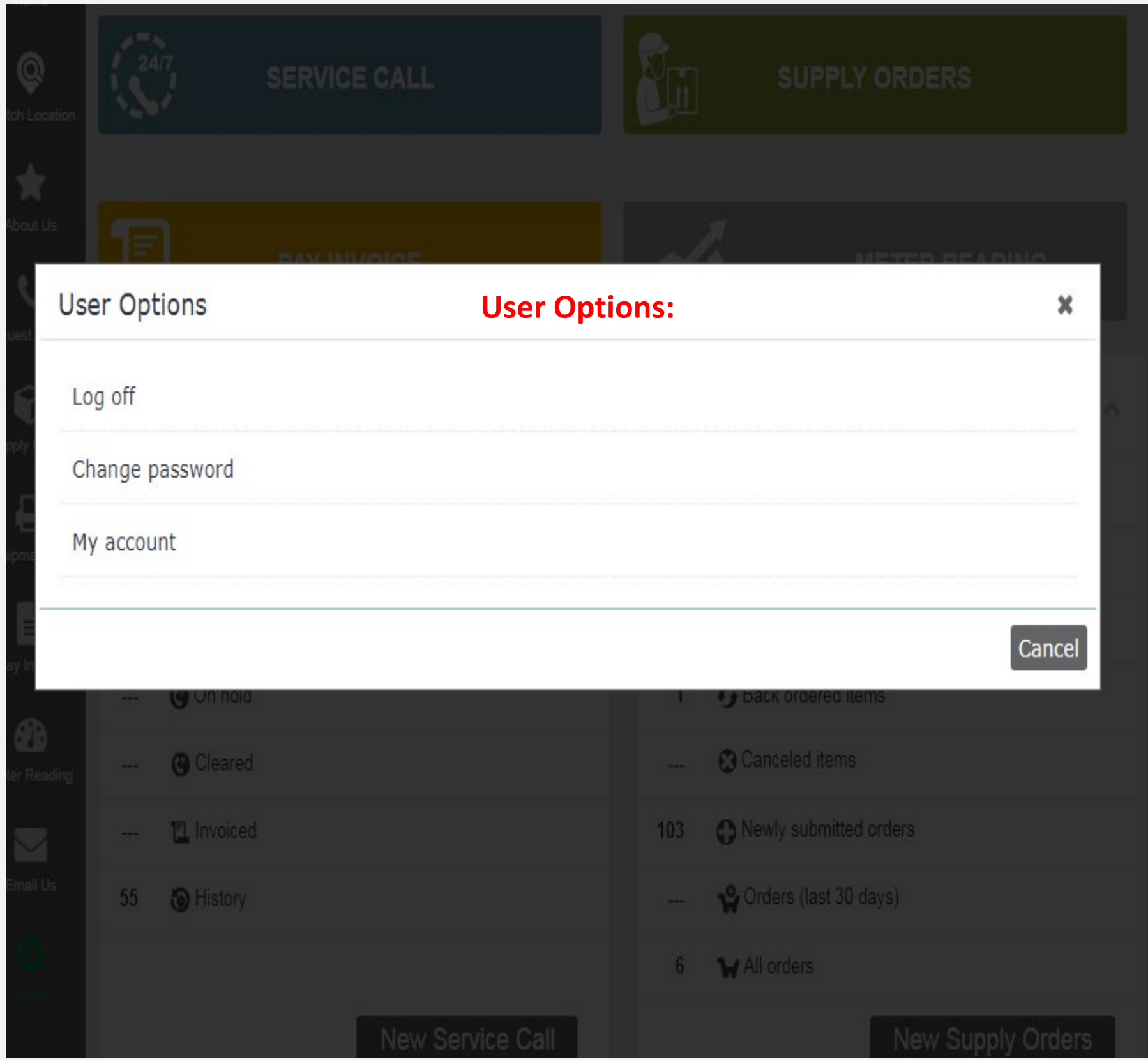
---	Meters due
6	All meters

ACCOUNT SETTINGS

---	Payment methods
15	Users

MOVES

MIF



User Options

User Options:



Log off

Change password

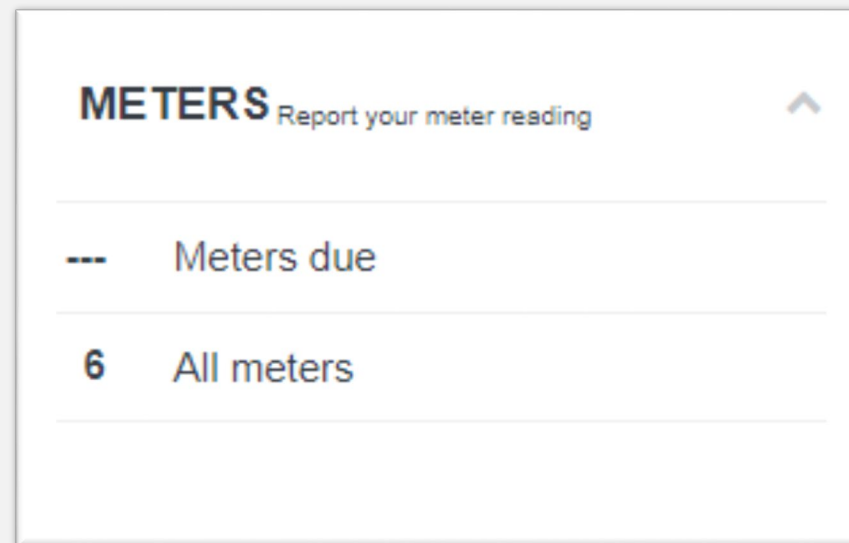
My account

Cancel

Meters

Meter information for all equipment.

- View a list of meters that are due
- View a list of all meters





- Home
- Switch Location
- About Us
- Request Service
- Supply Orders
- Equipment/Item
- Pay Invoice
- Meter Reading
- Email Us
- Logout

SUPPLY ORDERS

SERVICE CALL

PAY INVOICE

METER READING

SERVICE CALLS

- 55 Pending
- Scheduled
- Dispatched
- On hold
- Cleared
- Invoiced
- History

[New Service Call](#)

SUPPLY ORDERS

- 9 New items
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- 1 Back ordered items
- Canceled items
- 103 Newly submitted orders
- Orders (last 30 days)
- 6 All orders

[New Supply Orders](#)

Wednesday
January
3

SEARCH

Find: Equipment/Item

EQUIPMENT/ITEM

- 6 On record
- 3 ON Contract
- 3 OFF Contract

ACCOUNT SUMMARY

Active	Status
\$25,024.00	Current balance
\$299.00	Credit limit

INVOICES

- Recent (last 30 days)
- 29 All invoices

[History](#) [Aging](#) [Pay All](#)

METERS Report your meter reading

- Meters due
- 6 All meters

ACCOUNT SETTINGS

- Payment methods
- 15 Users

MOVES

MIF

Entering Meter Readings

Meters Due: Displays only equipment with meters which are due & previous meter info

All Meters: Displays all equipment with your meter reading information.

***Note*:** You can also search to locate a specific meter.

All Meters

- Home
- Switch Location
- About Us
- Request Service
- Supply Orders
- Equipment/Item
- Pay Invoice
- Meter Reading
- Email Us

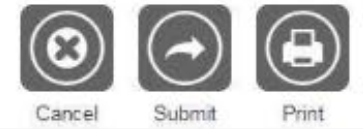


Customer Gateway for:

WM00 - 3060 S Redwood Rd

[Click Here to Switch Location](#)

— METER READING —



EQUIPMENT	CONTACT/LOCATION
EQUIPMENT NUMBER: EQ10054	CONTACT: ---
DESCRIPTION: <input type="text"/>	PHONE: ---
SERIAL NUMBER: <input type="text"/>	LOCATION: <input type="text"/>
MAKE-MODEL: <input type="text"/>	LOCATION REMARKS: HR Lobby
METER INSTRUCTIONS: ---	

METER READING

METER READING DATE: * 1/3/2018

Last Reading Date	Last Reading	Meter Type	New Reading	Status	Meter Validation Message
12/22/2017	47,781	BIW	* <input type="text"/>	Overdue	

Meter reading IS REQUIRED

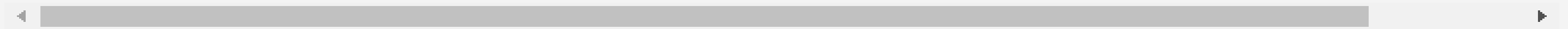
Enter A Reading

1. Locate equipment in which meter is due.
2. Enter the new reading (adjust date if needed).
3. Click Ok.

E-info will automatically validate the reading.

METER READING DATE: * 1/3/2018 ...

Last Reading Date	Last Reading	Meter Type	New Reading	Status	Meter Validation
12/22/2017	47,781	BW	* <input type="text"/>	Overdue	



 Meter reading IS REQUIRED

Email Us

DESCRIPTION: X191 Xerox Copier

PHONE: ---

SERIAL NUMBER: 234234334

LOCATION: Waste Management (WM00)

New Meter Reading

Last reading: 47781

New reading:

Total: -47781

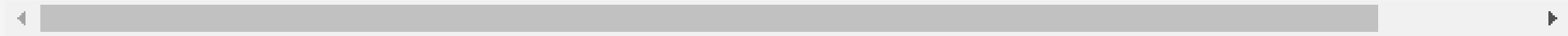
OK


Cancel

Last Reading Date	Last Reading	Meter Type	New Reading	Status	Meter Validation
12/22/2017	47,781	BW	*	Overdue	

METER READING DATE: * 1/3/2018 ...

Last Reading Date	Last Reading	Meter Type	New Reading	Status	Meter Validation
12/22/2017	47,781	BW	* <input type="text" value="47783"/>	Overdue	OK




 This equipment meter reading is now ready to submit.

Equipment

View all of your equipment and perform related tasks.

- Enter meter readings
- Enter service calls
- Order supplies

Master

EQUIPMENT/ITEM 	
6	On record
3	ON Contract
3	OFF Contract

Location

Equipment

- **On Record:** Displays all your equipment we have in our database.
- **On Contract:** Displays a list of all equipment you have on contract in our database.
- **Off Contract:** Displays a list of all your equipment not currently on contract.

EQUIPMENT/ITEM	
6	On record
3	ON Contract
3	OFF Contract



Home



Switch Location



About Us



Request Service



Supply Orders



Equipment/Item



Pay Invoice



Meter Reading



Email Us



Logout



Customer Gateway for:

[Click Here to Switch Location](#)

— EQUIPMENT/ITEM —



Back



QR Codes



Select



Print



Home

ON RECORD

Number	Description	Serial number	Contact	Phone	Customer	Location	QR Codes
EQ10007		123778	Steve	801-896-3273		(WM00)	<input type="checkbox"/>
EQ10054		234234334				(WM00)	<input type="checkbox"/>
EQ10059		sfsdfs2343				(WM00)	<input type="checkbox"/>
EQ10061		23432343				(WM00)	<input type="checkbox"/>
EQ10062		234343abc11				(WM00)	<input type="checkbox"/>
EQ10064		234343abc11a				(WM00)	<input type="checkbox"/>

6 list items



Home



Switch Location



About Us



Request Service



Supply Orders



Equipment/Item



Pay Invoice



Meter Reading



Email Us



Logout



Customer Gateway for:

[Click Here to Switch Location](#)

Options



Back



QR Codes



Select



Print



Home

— EQUIPMENT/ITEM —

ON RECORD

Number	Description	Serial number	Contact	Phone	Customer	Location	QR Codes
EQ10007		123778	Steve	801-896-3273		(WM00)	<input type="checkbox"/>
EQ10054		234234334				(WM00)	<input type="checkbox"/>
EQ10059		sfsdfs2343				(WM00)	<input type="checkbox"/>
EQ10061		23432343				(WM00)	<input type="checkbox"/>
EQ10062		234343abc11				(WM00)	<input type="checkbox"/>
EQ10064		234343abc11a				(WM00)	<input type="checkbox"/>

6 list items



Equipment View (Master)

- Home
- Switch Location
- About Us
- Request Service
- Supply Orders
- Equipment/Item
- Pay Invoice
- Meter Reading
- Email Us
- Logout



Customer Gateway for:

[Click Here to Switch Location](#)

Options

Back

Meter

Service

Supplies

Print

Home

— EQUIPMENT/ITEM —

EQUIPMENT/ITEM INFORMATION

EQUIPMENT NUMBER: EQ10007

CONTACT: Steve

ITEM NUMBER: X191

PHONE NUMBER: 801-896-3273

SERIAL NUMBER: 123778

FAX NUMBER: 801-896-3299

DESCRIPTION:

EMAIL: ---

INSTALL DATE: 6/30/1999

DECISION MAKER: Anne

WARRANTY DATE: ---

PHONE NUMBER: 801-896-3273

LOCATION:

FAX NUMBER: 801-896-3299

EMAIL: ---

Place Supply Call



Supplies

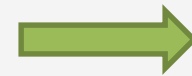
To Place a Supply Order:

1. Select the equipment for which you want to place the supply order.
2. Select the “Supplies” icon.
3. Enter the quantity of supplies you need

Enter Item Quantity

Number	Description	Qty	Unit	Unit Price
168168	Developer	<input type="text" value="1"/>	EACH	\$425.00
16819	Ink	<input type="text"/>	EACH	\$191.25
1968168	Staples	<input type="text"/>	BOX	\$97.75
257JH2	Paper	<input type="text"/>	BOX	\$238.00

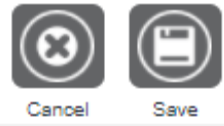
Enter quantity



OK Cancel

-  Request Service
-  Supply Orders
-  Equipment/Item
-  Pay Invoice
-  Meter Reading
-  Email Us
-  Logout

— NEW SALES ORDER —



BILL TO	SHIP TO
ADDRESS: Waste Management (WM00) 3060 S Redwood Rd Salt Lake City, UT 84119	LOCATION: Waste Management (WM00) ... 3060 S Redwood Rd Salt Lake City, UT 84119

ORDER INFORMATION	ORDER TOTAL
ORDERED BY: TEST33 EINFO ... ORDERED BY EMAIL: test33@einfo.com PO NUMBER: <input style="width: 100%;" type="text"/>	SUB TOTAL: \$425.00 (Applicable freight and tax will be added) ORDER COMMENTS: <input style="width: 100%; height: 40px;" type="text"/>

ITEMS INCLUDED IN ORDER

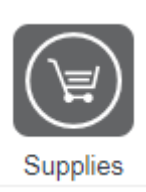
Item Number	Description	Equipment Number	Qty	Price	Extended Price	
168168	Developer	EQ10007	<input style="width: 30px;" type="text" value="1"/>	\$425.00	\$425.00	✘

Sub total: \$425.00

Add Items...



Place Supply Call



To Place a Supply Order:

Update the **Ship To:**

A screenshot of a form section titled "SHIP TO". It contains a label "LOCATION:" followed by a white input field and a small dark grey button with three white dots. A green arrow points to the button from the right.

Update **Ordered By:**

A screenshot of a form divided into two columns: "ORDER INFORMATION" and "ORDER TOTAL".
Under "ORDER INFORMATION":
- "ORDERED BY:" is followed by "TEST33 EINFO" and a dark grey button with three white dots. A green arrow points to the button from the right.
- "ORDERED BY EMAIL:" is followed by "test33@einfo.com".
- "PO NUMBER:" is followed by a greyed-out input field.
Under "ORDER TOTAL":
- "SUB TOTAL:" is followed by "\$425.00".
- Below that, in smaller text, "(Applicable freight and tax will be added)".
- "ORDER COMMENTS:" is followed by a greyed-out text area.

— NEW SALES ORDER —



Cancel



Save

BILL TO ADDRESS

SHIP TO ADDRESS

... (WM00) ...
Rd
84119

Select Ship To Address



Selected	Location	Description/Attn	Number
✓			WM00

Cancel

ORDER INFORMATION

ORDERED BY

ORDERED BY EMAIL

PO NUMBER

and tax will be added)

ITEMS INCLUDED IN ORDER

Item Number	Description	Equipment Number	Qty	Price	Extended Price	
188168	Developer	EQ10007	1	\$425.00	\$425.00	✗

Sub total: \$425.00

Add Items

BILL TO SHIP TO

AD D) ...

Select Contact

Selected	First Name	Last Name	Email	Phone Number
	Megan	Hannett		
	Blue	einfo		
	Red	einfo		
	Green	einfo		
	aaa	einfo		
	bbb	test		
	---	---		

Cancel

ORDER INFO

ORDER

ORDERED BY

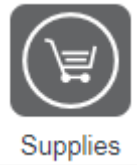
PO N

will be added)

ITEMS INCLUDED IN ORDER

Item Number	Description	Equipment Number	Qty	Price	Extended Price
-------------	-------------	------------------	-----	-------	----------------

Place Supply Order



To Place a Supply Order:

Add to Order:

ITEMS INCLUDED IN ORDER			
Item Number	Description	Equipment Number	Qty
168168	Developer	EQ10007	1

[Add Items...](#) ←

Cancel Save

BILL TO SHIP TO

ADDRESS: Waste Management (WM00)
3060 S Redwood Rd
Salt Lake City, UT 84119

LOCATION: Waste Management (WM00) ...
3060 S Redwood Rd
Salt Lake City, UT 84119

ORDER INFORMATION

ORDERED BY EM

PO NUMBER

tax will be added)

ITEMS INCLUDED IN ORDER

Find Items ✕

Find items by:

- Equipment
- Categories
- Previous orders (last 30 days)
- Items
- Searching

Cancel

BILL TO

SHIP TO

ADDRESS: Waste Management (WM00)
3060 S Redwood Rd
Salt Lake City, UT 84119

LOCATION: Waste Management (WM00) ...
3060 S Redwood Rd
Salt Lake City, UT 84119

ORDER INFORMATION

ORDERED BY

ORDERED BY EMAIL

PO NUMBER

ITEMS INCLUDED

Item Number

168163

Add Items...

Find Items



Find items by:

- Equipment
- Categories
- Previous orders (last 30 days)
- Items
- Searching

Number	Description	Serial Number	Customer
EQ10007	X191) Copier	123778	(WM00)
EQ10054	X191 Copier	234234334	(WM00) HR Lobby
EQ10059	335 Copier	sfsdfs2343	(WM00) testing termination
EQ10061	X191 Copier	23432343	(WM00)

Cancel

tax will be added)

Extended Price

\$425.00

Sub total: \$

BILL TO

SHIP TO

ADDRESS: Waste Management (WM00)
3060 S Redwood Rd
Salt Lake City, UT 84119

LOCATION: Waste Management (WM00) ...
3060 S Redwood Rd
Salt Lake City, UT 84119

ORDER INFORMATION

ORDERED BY

ORDERED BY EMAIL

PO NUMBER

ITEMS INCLUDED

Item Number

168163

Add Items...

tax will be added)

Extended Price

\$425.1

Sub total:

Find Items



Find items by:

- Equipment
- Categories
- Previous orders (last 30 days)
- Items
- Searching

Category Name

Cancel

BILL TO

SHIP TO

ADDRESS: Waste Management (WM00)
3060 S Redwood Rd
Salt Lake City, UT 84119

LOCATION: Waste Management (WM00) ...
3060 S Redwood Rd
Salt Lake City, UT 84119

ORDER INFORMATION

ORDERED BY

ORDERED BY EMAIL

PO NUMBER

ITEMS INCLUDED

Item Number

168168

Add Items...

Find Items

Find items by:

- Equipment
- Categories
- Previous orders (last 30 days)
- Items
- Searching

Number	Description	Qty	Unit
168168	Developer	<input type="text"/>	EACH
16819	Ink	<input type="text"/>	EACH
1968168	Staples	<input type="text"/>	BOX
257JH2	Paper	<input type="text"/>	BOX

OK

Cancel

BILL TO

SHIP TO

ADDRESS: Waste Management (WM00)
3060 S Redwood Rd
Salt Lake City, UT 84119

LOCATION: Waste Management (WM00) ...
3060 S Redwood Rd
Salt Lake City, UT 84119

ORDER INFORMATION

ORDERED BY

ORDERED BY EMPLOYEE

PO NUMBER

ITEMS INCLUDED

Find Items

Find items by:

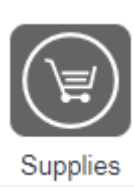
- Equipment
- Categories
- Previous orders (last 30 days)
- Items
- Searching
 - By item
 - By equipment
 - By sales order

Find:

(search by item#, description)

Item Number	Description	Equipment Number	Qty	Price	Extended Price
168168	Developer	EQ10007	1	\$425.00	\$425.00

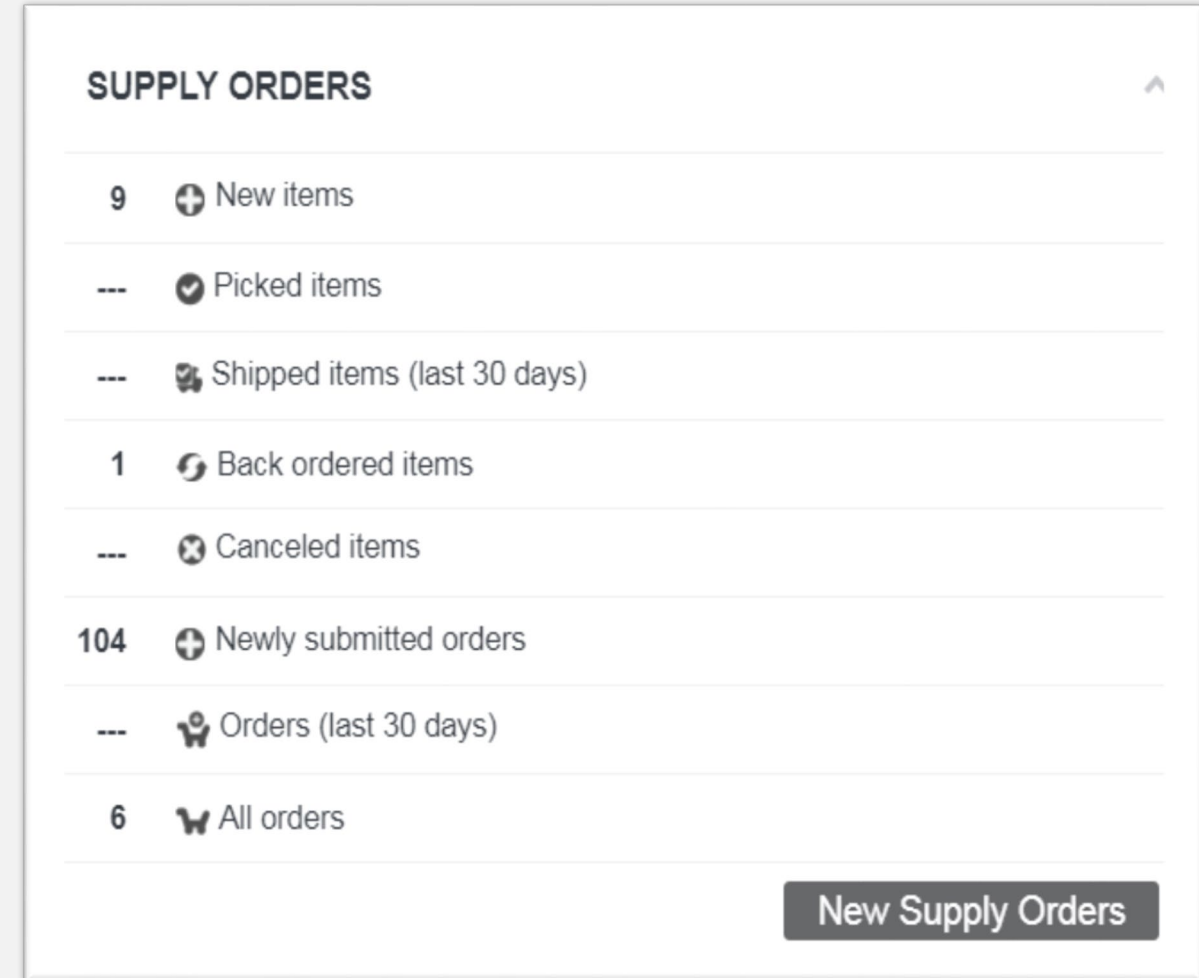
Review a Supply Order



To Review a Supply Order:



1. Return to Home Page
2. Select option under “Supply Order” section
3. You can track your shipment(s) as well.



NOTE You may also “quick add” an order from “New Sales Order.”



- Home
- Switch Location
- About Us
- Request Service
- Supply Orders
- Equipment/Item
- Pay Invoice
- Meter Reading
- Email Us
- Logout

SUPPLY ORDERS

SERVICE CALL

PAY INVOICE

METER READING

SERVICE CALLS

- 55 Pending
- Scheduled
- Dispatched
- On hold
- Cleared
- Invoiced
- 55 History

[New Service Call](#)

SUPPLY ORDERS

- 9 New items
- Picked items
- Shipped items (last 30 days)
- 1 Back ordered items
- Canceled items
- 104 Newly submitted orders
- Orders (last 30 days)
- 6 All orders

[New Supply Orders](#)

Select Available Option(s)



EQUIPMENT/ITEM

- 6 On record
- 3 ON Contract
- 3 OFF Contract

ACCOUNT SUMMARY

Active	Status
\$25,024.00	Current balance
\$299.00	Credit limit

INVOICES

- Recent (last 30 days)
- 29 All invoices

[History](#)
[Aging](#)
[Pay All](#)

METERS Report your meter reading

- Meters due
- 6 All meters

Wednesday
January
3

SEARCH

Find: Equipment/Item

ACCOUNT SETTINGS

- Payment methods
- 15 Users

MOVES

Open

MIF

Newly Submitted Orders

NEWLY SUBMITTED

Sales Order Number	Date	PO Number	Sales Order Total	Ship To	
SQ1110	1/3/2018	---	\$425.00	Customer number: WM00 Waste Management 3060 S Redwood Rd Salt Lake City, UT 84119	
SQ1109	1/3/2018	---	\$8,500.00	Customer number: WM00 Waste Management 3060 S Redwood Rd Salt Lake City, UT 84119	
SQ1108	12/26/2017	---	\$2,890.00	Customer number: WM00 Waste Management 3060 S Redwood Rd Salt Lake City, UT 84119	
SQ1107	12/26/2017	---	\$2,125.00	Customer number: WM00 Waste Management 3060 S Redwood Rd Salt Lake City, UT 84119	
SQ1106	12/26/2017	---	\$11,411.25	Customer number: WM00 Waste Management	


Select order to review

— SALES ORDER —



Back



Print



Home

PO NUMBER: ---
TERMS: Net 30
DUE DATE: 2/2/2018
SHIP METHOD: US Mail - Express
ATTENTION: test33 einfo

SUB TOTAL: \$425.00
TAX: ---
SHIPPING: ---
TOTAL: \$425.00

ITEMS

Line	Item	Description	Equipment Number	Ordered	B	C	P	S	Price	Total
1	168168	Developer	EQ10007	1	--	--	--	--	\$425.00	\$425.00

1 list item

B = Back ordered, C = Canceled, P = Picked, S = Shipped

SHIPMENTS

There are no shipments for this sales order.

INVOICES

There are no invoices for this sales order.

Place Service Calls



SERVICE CALL


To Place a Service Call:

1. Select the equipment for which you want to place the service call.
2. Select the “Service” icon.
3. Enter the Customer PO Number.
4. Provide a description of the issue.
5. “Save.”

IDENTIFY THE EQUIPMENT/ITEM THAT REQUIRES SERVICE

THIS IS AN EQUIPMENT/ITEM EXISTING IN THE SYSTEM

THIS IS NOT AN EQUIPMENT/ITEM EXISTING IN THE SYSTEM


EQUIPMENT/ITEM: * -- Select equipment/item -- 

CONTACT: ---

CURRENT LOCATION: ---

LOCATION REMARKS: ---

ENTER PHONE NUMBER AND CUSTOMER PO NUMBER (OPTIONAL)

NAME: TEST33 EINFO 

EMAIL: test33@einfoDesign.com

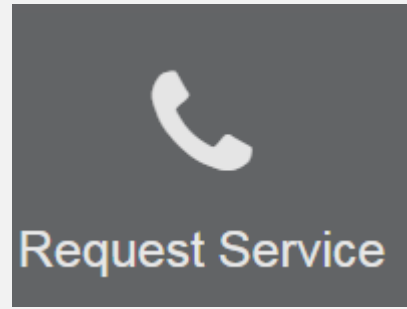
PHONE: *

CUSTOMER PO NUMBER:

ENTER A DESCRIPTION OF THE PROBLEM YOU ARE EXPERIENCING WITH THE EQUIPMENT/ITEM

DESCRIPTION: *

Place Service Calls



To Place a Service Call:

Update the **Equipment:**

IDENTIFY THE EQUIPMENT/ITEM THAT REQUIRES SERVICE

THIS IS AN EQUIPMENT/ITEM EXISTING IN THE SYSTEM

THIS IS NOT AN EQUIPMENT/ITEM EXISTING IN THE SYSTEM

EQUIPMENT/ITEM: * -- Select equipment/item -- ... ←

Update **Ordered By:**

ENTER PHONE NUMBER AND CUSTOMER PO NUMBER (OPTIONAL)

NAME:

TEST33 EINFO

... ←

EMAIL:

test33@einfoDesign.com

Select Equipment/Item ✕

Search for equipment/item

Show all equipment/items

	Number	Description	Serial Number	Contact	Location
	EQ10007	X191 Xerox Copier	123778	Steve 801-896-3273	Waste Management (WM00) 3060 S Redwood Rd Salt Lake City, UT 84119
	EQ10054	X191 Xerox Copier	234234334		Waste Management (WM00) 3060 S Redwood Rd Salt Lake City, UT 84119 HR Lobby
	EQ10059	335 Copier	sfsdfs2343		Waste Management (WM00) 3060 S Redwood Rd Salt Lake City, UT 84119 testing termination

EQUIPMENT/ITEM THAT REQUIRES SERVICE

EQUIPMENT/ITEM EXISTING IN THE SYSTEM

THIS IS NOT AN EQUIPMENT/ITEM EXISTING IN THE SYSTEM

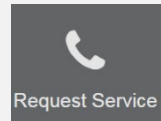
Select Contact



Selected	First Name	Last Name	Email	Phone Number
<input type="checkbox"/>	Megan	Hannett		
<input type="checkbox"/>	Blue	einfo		
<input type="checkbox"/>	Red	einfo		
<input type="checkbox"/>	Green	einfo		
<input type="checkbox"/>	aaa	einfo		
<input type="checkbox"/>	bbb	test		
<input type="checkbox"/>	ccc	test		

Cancel

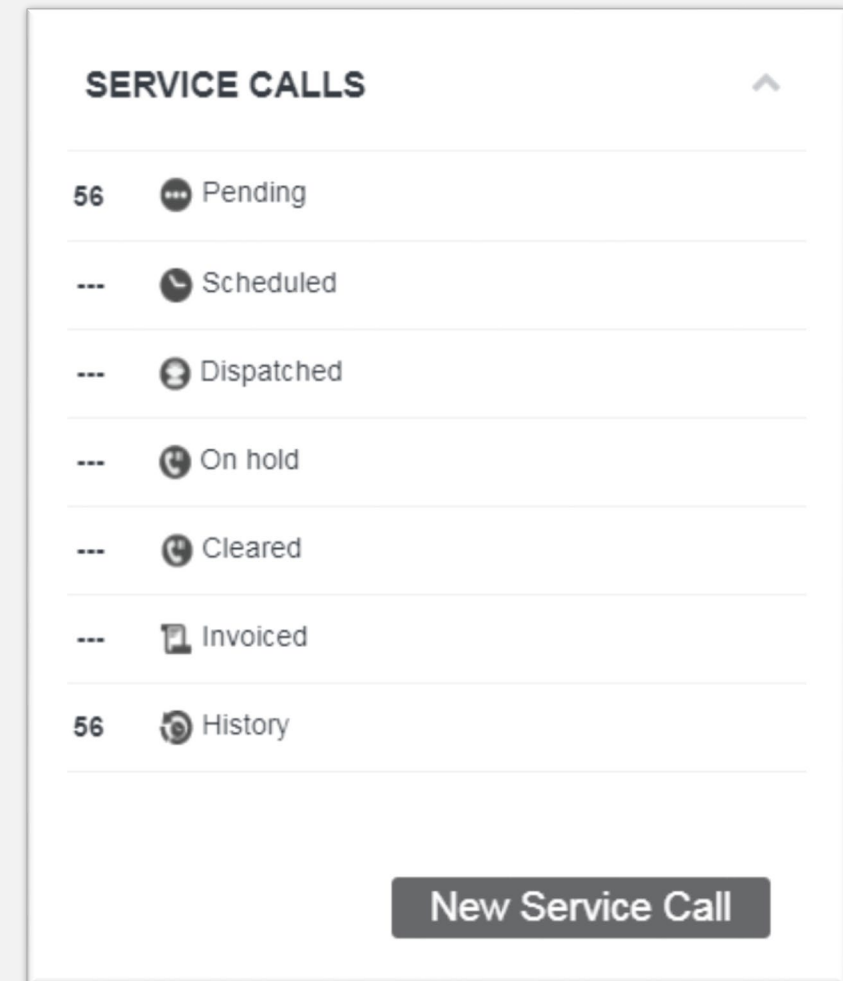
Review a Service Call



To Review a Service Call:



1. Return to Home Page
2. Select option under “Service Calls” section



NOTE You may also “quick add” a service call from “New Service Call.”



SUPPLY ORDERS

SERVICE CALL

PAY INVOICE

METER READING

SERVICE CALLS ^

- 56 Pending
- Scheduled
- Dispatched
- On hold
- Cleared
- Invoiced
- 56 History

New Service Call

Select Available Option(s)



SUPPLY ORDERS ^

- 9 New items
- Picked items
- Shipped items (last 30 days)
- 1 Back ordered items
- Canceled items
- 104 Newly submitted orders
- Orders (last 30 days)
- 6 All orders

New Supply Orders

Wednesday
January
3

SEARCH ...

Find: Equipment/Item

EQUIPMENT/ITEM ^

ACCOUNT SUMMARY ^

INVOICES ^

METERS Report your meter reading ^

ACCOUNT SETTINGS ^

- Payment methods
- 15 Users



Customer Gateway for:
WASTE MANAGEMENT (WM00) – 3060 S Redwood Rd – Salt Lake City,
 UT 84119

[Click Here to Switch Location](#)

— SERVICE CALLS —



Back



Print



Home

SERVICE CALLS (PENDING):

Service Call Number Call status Caller	Equipment/Item number Call type Description	Open date Estimated date Close date PO number	Location	Inbox
SC1091 Pending ccc test 1232224125 ccc@einfodesign.com	EQ10007 Call entered via web test	 1/3/2018 1/3/2018 --- test	Customer number: WM00 Waste Management 3060 S Redwood Rd Salt Lake City, UT 84119	Unread: 0





Customer Gateway for:

WASTE MANAGEMENT (WM00) – 3060 S Redwood Rd – Salt Lake City, UT 84119

[Click Here to Switch Location](#)

— SERVICE CALL —



Back



Edit



Print



Home

INITIATION

NUMBER: SC1091

CALLER: ooo test

STATUS: Pending

PHONE: 1232224125

CALL TYPE: Call entered via web

EMAIL: ooo@einfoesign.com

DESCRIPTION: test

LOCATION: Waste Management (WM00)
3060 S Redwood Rd
Salt Lake City, UT 84119

PO NUMBER: test

RESOLUTION

OPEN DATE: 1/3/2018

TECHNICIAN: Unassigned

ESTIMATED DATE: 1/3/2018

RESPONSE HOURS: ---

CLOSE DATE: ---

REPAIR HOURS: ---

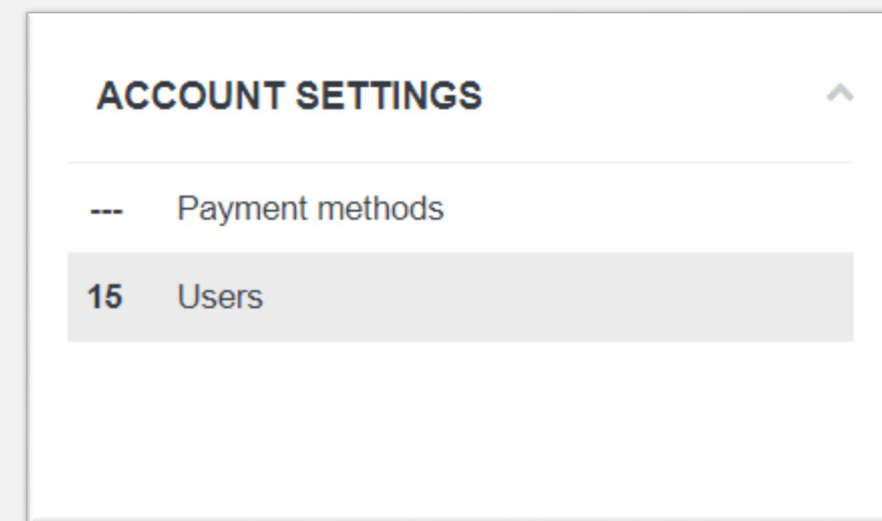
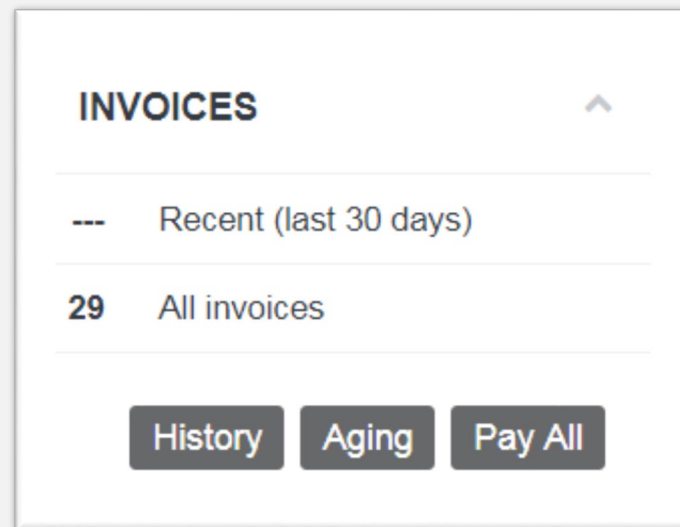
CANCELED: ---

REMARKS: ---

Invoices

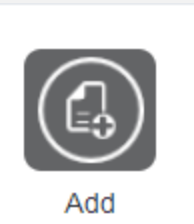
Easily pay invoices online.

- View a list of invoices that are due
- View a list of all invoices
- Set up payment method(s)



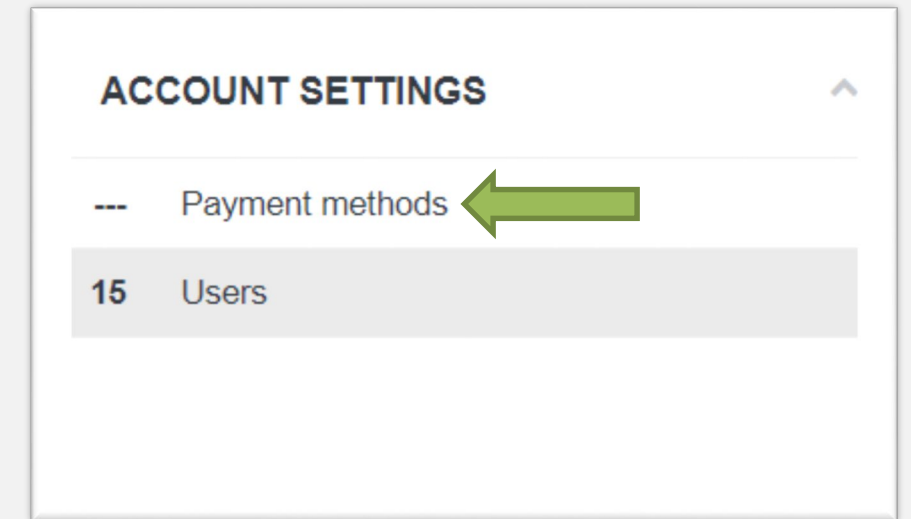
NOTE Currently only credit card payments are available.

Payment Method(s)



Add a New Payment Method:

1. Select “Payment Methods” under Account Settings.
2. Select “Add” from the menu bar.
3. Complete credit card information.





Customer Gateway for:

[Click Here to Switch Location](#)

— PAYMENT METHOD MANAGEMENT —



Back



Add

PAYMENT METHODS



No payment methods exist



STILL NEED HELP ? [CLICK HERE](#)

New Payment Method ✕

Payment type: **Credit card**

Name on account: *

Address: *

City: *

State: * -- ▾ Zip: *

Phone: *

Nickname: *



To complete your secure transaction enter credit card information below and click process transaction.

This secure payment service is provided by [Vantiv](#).

Card Information * Denotes a required field

*Card Number:
*Expiration: /

Address Information

Billing Address:
Kristina Benner
2604 Fort Bragg Rd
Fayetteville, NC 28303
9103217700

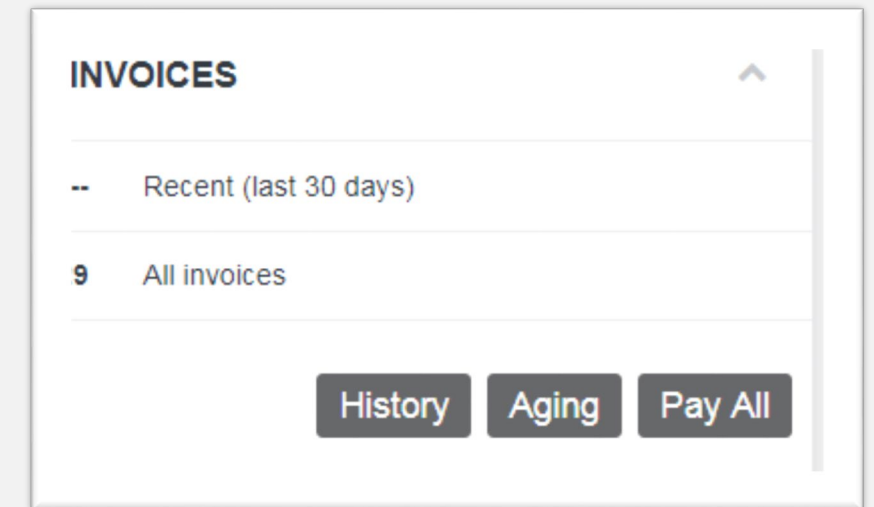
PROCESS TRANSACTION [Cancel and return to merchant](#)

For more information regarding Vantiv [click here](#).

Pay Invoice(s)

Select Recent or All Invoices:

1. Select the pay check box and then “pay”.
2. Adjust date (if needed).
3. Select payment method.
4. Select “submit.”





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ALL INVOICES

Number	Type	Date	Due Date	PO Number	Invoice Total	Due	Pay	Status
1140	Contract Invoice	8/1/2016	8/31/2016	---	\$346.13	\$346.13	<input type="checkbox"/>	Unpaid
1139	Contract Invoice	8/1/2016	8/31/2016	---	\$242.96	\$242.96	<input type="checkbox"/>	Unpaid
1137	Contract Invoice	8/1/2016	8/31/2016	---	\$236.96	\$236.96	<input type="checkbox"/>	Unpaid
1136	Contract Invoice	8/1/2016	8/31/2016	---	\$2,875.50	\$2,875.50	<input type="checkbox"/>	Unpaid
1135	Contract Invoice	8/1/2016	8/31/2016	---	\$213.00	\$213.00	<input type="checkbox"/>	Unpaid
1134	Contract Invoice	8/1/2016	8/31/2016	---	\$346.13	\$346.13	<input type="checkbox"/>	Unpaid
1132	Contract Invoice	8/1/2016	8/31/2016	---	\$346.13	\$346.13	<input type="checkbox"/>	Unpaid
1130	Contract Invoice	8/1/2016	8/31/2016	---	\$473.87	\$473.87	<input type="checkbox"/>	Unpaid
1129	Sales Invoice	8/1/2016	8/31/2016	---	\$2,539.23	\$2,539.23	<input type="checkbox"/>	Unpaid
1128	Sales Invoice	8/1/2016	8/31/2016	---	\$2,534.70	\$2,534.70	<input type="checkbox"/>	Unpaid



Cancel



Submit



Payment Methods



Print

SCHEDULE NEW PAYMENT

AMOUNT: \$346.13

DATE: * 1/3/2018

USE EXISTING PAYMENT METHOD OR ADD AND SAVE A NEW PAYMENT METHOD.

METHOD: *

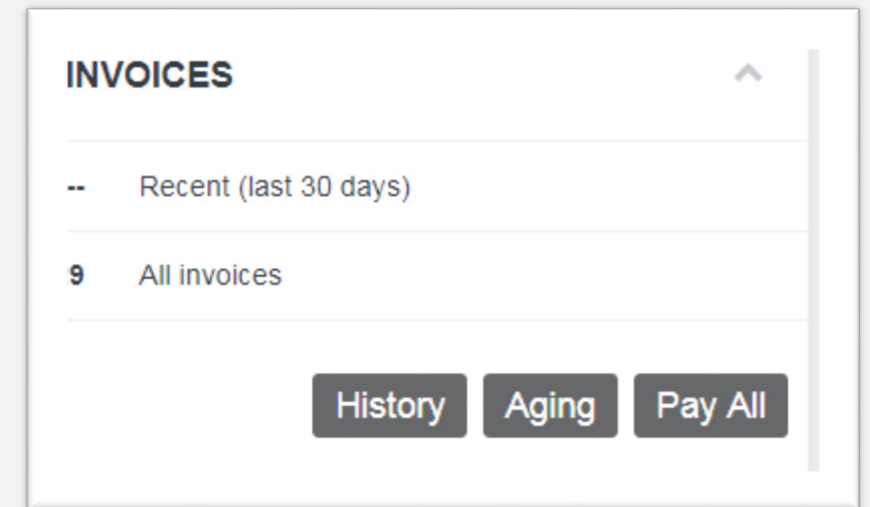
INVOICES INCLUDED IN PAYMENT

Number	Due Date	Due	
1140	8/31/2016	\$346.13	

1 list item

Invoices

- **History:** Displays all account payment history.
- **Aging:** Displays account aging information & provides option to pay.
- **Pay All:** Displays payment page for all invoices due.



— ACCOUNT HISTORY —



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PAST 12 MONTHS

Month	Year	Purchases	Payments	
January	2018	---	---	
December	2017	---	---	
November	2017	---	---	
October	2017	---	---	
September	2017	---	---	
August	2017	---	---	
July	2017	---	---	
June	2017	---	---	
May	2017	---	---	
April	2017	---	---	
March	2017	---	---	
February	2017	---	---	
January	2017	---	---	

— ACCOUNT AGING —



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INVOICES

Number	Type	Date	Due Date	PO Number	Current	1-30	31-60	61-90	90+	Pay	Status
Total:					---	---	---	---	\$25,024.00		
1049	Invoice	8/1/2010	8/31/2010	---	---	---	---	---	\$133.13	<input type="checkbox"/>	Unpaid
1050	Invoice	9/1/2010	10/1/2010	---	---	---	---	---	\$133.87	<input type="checkbox"/>	Unpaid
1051	Invoice	10/1/2010	10/31/2010	---	---	---	---	---	\$169.54	<input type="checkbox"/>	Unpaid
1056	Invoice	11/1/2011	12/1/2011	---	---	---	---	---	\$40.33	<input type="checkbox"/>	Unpaid
1057	Invoice	11/1/2011	12/1/2011	---	---	---	---	---	\$40.33	<input type="checkbox"/>	Unpaid
1064	Invoice	4/10/2015	5/10/2015	---	---	---	---	---	\$74.55	<input type="checkbox"/>	Unpaid
1069	Invoice	5/20/2015	6/19/2015	---	---	---	---	---	\$340.80	<input type="checkbox"/>	Unpaid



— PAYMENT —



Cancel



Submit



Payment Methods




Print

SCHEDULE NEW PAYMENT

AMOUNT: \$26,515.01

DATE: * 1/3/2018 

USE EXISTING PAYMENT METHOD OR ADD AND SAVE A NEW PAYMENT METHOD.

METHOD: * 

INVOICES INCLUDED IN PAYMENT

Live Demo

If you would like a live demo of our E-Auto system with our Customer Service Manager, please contact your Systel Account Manager.